

Job Title: Account Manager at Maverick Content Studio

Overview:

We're building an epic content and social media studio and need a top-tier Account Manager. The primary purpose of our Account Manager position is to ensure that MCS provides amazing customer service, ensuring client satisfaction through every step of the relationship.

THE WORK:

- Foster a deep understanding of the client's business and other broader factors and trends shaping their markets and categories.
- Create detailed project plans, including timelines, milestones, deliverables, and resources required.
- Track project progress against the timeline, ensuring deadlines are met.
- Ensure all deliverables meet the agency's quality standards and client expectations.
- Regularly seeks out ways to add value to the client/agency relationship
- Own the client relationship, operating as the lead point of contact for any communications with clients including emails, phone calls, decks and deliverables.
- Lead regular status meetings with key client stakeholders
- Task management and prioritization of client requests to ensure projects are delivered on time
- Collaborate with internal content team to support ideation and creative concepts
- Continuously assess and improve project management processes and workflows.

THE PERSON

- No ego all fun! We are building a different kind of Superteam
- Be a fun and positive team player
- Ambitious Doesn't need to have their handheld, self-starter
- Proven track record of successfully managing and growing client accounts
- Adept communication and interpersonal skills, able to effectively collaborate
- Skilled in the creative process and ability to provide creative direction and feedback
- Ability to handle multiple projects and deadlines simultaneously
- Immaculate attention to detail and eagerness to offer best-in-class service
- 2-4 years of experience in client services or accounts at a brand, or creative agency
- Passion and interest in social media, content creation, YouTube, podcasts and more

WHY MAVERICK

- Comp: \$50-60k annually
- Flexible hours with an emphasis on a results-driven culture
- 4 weeks paid vacation + 16 paid Holidays + off Christmas week :)
- Maverick HQ is in Winter Park, FL, we are in the office on Tues and Thurs
- Annual professional development reimbursement (courses, conferences, and more, \$500)
- Annual fitness and wellness reimbursement (equipment, shoes, membership, etc., \$500)
- Strong purpose-filled culture with regular team events and activities

TO APPLY: Head over to https://tinyurl.com/Maverickcareers and click some buttons!